



StudentRoomStay

Getting Your Background Check with Sterling Volunteers

Welcome! Hosting an international student is a rewarding experience that promotes a more connected and understanding global society. We are so glad you are interested in taking part! The Council on Standards for International Educational Travel (CSIET) requires all host families to undergo an ANNUAL background check to ensure their safety, as well as the safety of everyone involved in the program and community.

Your next step as a host family is to submit an application for a background check for each member of your household who would be 18 years of age or older while residing in the home with a student.

- To do so, **each individual 18 years of age or older will [register a free account online with Sterling Volunteers](#)**. Each of you will then be able to order your individual background check in just 4 easy steps (the process takes less than 5 minutes!).
- Please click on [Background Check Sterling Volunteers](#) to start the process.
 - <https://app.sterlingvolunteers.com/promoorder/1c48164c-0d38-4849-8bc7-485c5adac8e5>
- Please forward this email to all household members over age 18. Each person will need to login and create a free account.
- Please note that for each host family member in which a criminal background check is required, a \$20 fee will be deducted from the first host stipend payment to cover the cost.

If you have any questions about the overall application process, please [contact us](#) or phone 1-877-385-8425. If you have any technical questions about the background check steps, please contact Sterling Volunteers' Customer Care team at TheAdvocates@sterlingvolunteers.com or 1-855-326-1860 option 1.